

Processing Report Cases

Taiwan Depository & Clearing Corporation

Statement of Collecting, Processing, and Using Personal Data

1. In order to fulfill the corporate culture of integrity and transparency and to strengthen the company's operations, anyone who discovers that any employee of the company has committed crime, fraud, or violation of laws and regulations must take the initiative to report or blow the whistle. The company will collect the prosecutor's name, contact information, and other relevant information (including reports via hotline; the company records the report's audio content and keeps on file the recorded data) for the purpose of informing the prosecutor of the investigation result. If the prosecutor does not leave the aforementioned data, the company cannot notify the prosecutor in a timely manner.

2. The custodial period of the aforementioned data, except otherwise regulated by law, is 5 years as of the date of report; in case of controversies, relevant materials shall be retained until the end of the dispute for deletion. The prosecutor can make inquiry/request for browsing /request for duplicates in writing, request for supplement or correction after appropriate explanation, or request that the company cease to collect, process, or utilize personal data, and request the removal of the personal data. The application can be obtained at the company's Business Department counter (address: 2F., No. 365, Fuxing N. Rd., Songshan Dist., Taipei City 104, Taiwan (R.O.C.) TEL: (02) 2719-5805 ext. 422). For related matters, please go to the company's website (<https://smart.tdcc.com.tw/pdf/others/a228.pdf>).

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Report System

When any employee of the company is found to have committed crime, fraud, or violated the law, the following channels are open to reporting:

1. Hotline: (02) 8712-6905
2. E-Mail: tdccwb@tdcc.com.tw
3. Mailing address: 7F., No. 365, Fuxing N. Rd., Songshan Dist., Taipei City 104, Taiwan (R.O.C.)

Taiwan Depository & Clearing Corporation

Head of Internal Auditing Department

The company receives, investigates, handles reports, and ensures the confidentiality of prosecutor's identity and reported cases.